

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: COMPLAINTS OF HELEN ADOLPHSON AND CHARLOTTE SKALLERUP	DOCKET NO. FCU-2013-0006
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ORDER GRANTING MOTION TO COMPEL

(Issued February 17, 2015)

On February 3, 2015, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed a “Motion to Compel Discovery.” The Consumer Advocate states it directed Data Request No. 5 to InterMetro Communications, Inc. (InterMetro) on September 18, 2014. The data request asks InterMetro: “Insofar as InterMetro’s participation in call routing and call routing is concerned, what are InterMetro’s long-term solutions to the call completion problems?” The Consumer Advocate states it has made a good faith effort to resolve the issue without the involvement of the undersigned administrative law judge and attached e-mail correspondence with InterMetro’s attorney in support of this assertion. The Consumer Advocate also states it called counsel for InterMetro on January 28, 2015, who told the Consumer Advocate progress was being made.

Board rule 199 IAC 7.15(5) states that opposing parties may have ten days to respond to discovery motions. InterMetro did not file a response to the motion and it is therefore not clear whether this issue has been resolved between the parties.

If it has not already done so, InterMetro should provide the requested information to the Consumer Advocate in a reasonable period of time.

IT IS THEREFORE ORDERED:

The "Motion to Compel Discovery," filed by the Consumer Advocate on February 3, 2015, is hereby granted. If it has not already done so, or if the parties have not already agreed on an alternate date to provide the requested information, InterMetro must provide the requested information to the Consumer Advocate on or before March 6, 2015.

UTILITIES BOARD

/s/ Amy L. Christensen
Amy L. Christensen
Administrative Law Judge

ATTEST:

/s/ Joan Conrad
Executive Secretary

Dated at Des Moines, Iowa, this 17th day of February 2015.